



BERKSHIRE HATHAWAY SPECIALTY INSURANCE

FOR IMMEDIATE RELEASE

Berkshire Hathaway Specialty Insurance
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BERKSHIRE HATHAWAY SPECIALTY INSURANCE NAMES JENNIFER SMITH CUSTOMER AND BROKER ENGAGEMENT LEADER FOR THE SOUTHEAST REGION OF THE UNITED STATES

BOSTON, ATLANTA– September 14, 2026 – Berkshire Hathaway Specialty Insurance (BHSI) today announced that Jennifer Smith has joined the company as Customer and Broker Engagement leader for the Southeast Region of the U.S.

“Jennifer brings excellent customer engagement experience and a strong relationship-focused approach to this important role,” said Travis Bethune, Head of Customer and Broker Engagement for North America, BHSI. “She will work closely with our underwriting, claims, and customer and broker intelligence teams to deepen our relationships across Atlanta and the Southeast and to deliver the responsive service and long-term value BHSI aims to deliver to all of its customers and brokers.”

Jennifer joins BHSI with extensive experience managing large and complex customer relationships, as well as subject matter expertise in retail, wholesale, and food and beverage industries. She has held leadership roles focused on strengthening customer relationships, improving retention, enhancing customer experience, and delivering valuable risk management solutions.

Jennifer is based in Atlanta and can be reached at jennifer.smith@bhspecialty.com.

Berkshire Hathaway Specialty Insurance (BHSI) provides commercial property, casualty, healthcare professional liability, executive and professional lines, surety, travel, programs, accident and health, medical stop loss, and homeowners insurance. BHSI is part of Berkshire Hathaway's National Indemnity group of insurance companies, which hold financial strength ratings of A++ from AM Best and AA+ from Standard & Poor's. Based in Boston, BHSI has offices in Atlanta, Boston, Chicago, Columbia, Dallas, Houston, Indianapolis, Irvine, Los Angeles, New York, Plymouth Meeting, San Francisco, San Ramon, Seattle, Stevens Point, Adelaide, Auckland, Barcelona, Brisbane, Brussels, Calgary, Cologne, Dubai, Dublin, Frankfurt, Hamburg, Hong Kong, Kuala Lumpur, London, Lyon, Macau, Madrid, Manchester, Melbourne, Milan, Munich, Paris, Perth, Singapore, Stockholm, Sydney, Toronto, and Zurich.

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