

UNDERWRITING / PREMIUM

Submissions/Renewals	Direct to Underwriter For new business opportunities where you require a different Underwriter, you can email us at australia@bhspecialty.com or use attached contacts sheet: https://www.bhspecialty.com/wp-content/uploads/marketing/Australia-Combined-AAG.pdf
Renewal invites may be sent to you from	anz.renewal.notices@bhspecialty.com Please DO NOT REPLY to this email. Direct all queries and responses to Underwriter.
Changes and updates to broker details/ Letters Of Appointment	Underwriter and australia@bhspecialty.com
Quotations (including Multinational)	Direct to Underwriter
Binding instructions (including Multinational)	Direct to Underwriter (where possible please confirm policy number with Underwriter)
Policy Wordings (including Multinational)	Direct to Underwriter
Claims history information	Direct to Underwriter
Insurer Closings	anz.invoices@bhspecialty.com (where possible, please copy the relevant Underwriter) Expected to be received within 30 days from effective date. Please include BHSI issued policy numbers, insured name, premiums, policy details (risk type/class of insurance, effective date, etc).
Insurer Closings – Multinational	multinational-collections@bhspecialty.com
Remittances (including Multinational)	anz.collections-receivables@bhspecialty.com Remittances must be sent to the mailbox within 24 hours of payment received in bank account, and must include BHSI issued policy numbers, insured name and effective date to ensure timely and accurate allocation.
All cash and payment queries	anz.collections-receivables@bhspecialty.com
All cash and payment queries for Multinational	multinational-collections@bhspecialty.com
Payment terms	90 days EOM (from transaction effective date) Surety Invoices - remit upon receipt Multinational Accounts - 60 days from effective date (for centrally collected premiums)
Extension in payment terms requests to be sent to (and copy Underwriter)	anz.collections-receivables@bhspecialty.com
Bank Account details	Please contact anz.collections-receivables@bhspecialty.com for details of BHSI Australia's bank details (AUD, USD).

CLAIMS

For Accident & Health Claims notifications	ahclaimsaustralia@bhspecialty.com
All other Claims notifications	ClaimsNoticeAustralia@bhspecialty.com
Claims contacts and other information	https://www.bhspecialty.com/claims/claims-australia/

Berkshire Hathaway Specialty Insurance Company (incorporated in Nebraska, USA) ABN 84 600 643 034, AFS License No. 466713 (www.bhspecialty.com) provides commercial property, casualty, healthcare professional liability, executive and professional lines, transactional liability, surety, marine, travel, programs, accident & health, medical stop loss, homeowners, and multinational insurance. The actual and final terms of coverage for all product lines may vary. Berkshire Hathaway Specialty Insurance Company holds financial strength ratings of A++ from AM Best and AA+ from Standard & Poor's. Based in Boston, Berkshire Hathaway Specialty Insurance has offices in Atlanta, Boston, Chicago, Columbia, Dallas, Houston, Indianapolis, Irvine, Los Angeles, New York, Plymouth Meeting, San Francisco, San Ramon, Seattle, Stevens Point, Adelaide, Auckland, Barcelona, Brisbane, Brussels, Calgary, Cologne, Dubai, Dublin, Frankfurt, Hamburg, Hong Kong, Kuala Lumpur, London, Lyon, Macau, Madrid, Manchester, Melbourne, Milan, Munich, Paris, Perth, Singapore, Stockholm, Sydney, Toronto, and Zurich.

For more information, contact info@bhspecialty.com.

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