

Berkshire Hathaway Specialty Insurance is a proud sponsor of The Collaborative for Accountability and Improvement

The Collaborative for Accountability and Improvement is advancing the healthcare industry's use of Communication and Resolution Programs (CRPs) to enhance patient safety, preserve patient-provider relationships and ensure that lessons are learned and acted upon when a patient is harmed.

CRPs ARE INTEGRAL TO PATIENT SAFETY AND QUALITY PRACTICES.



Berkshire Hathaway
Specialty Insurance®



Collaborative
FOR ACCOUNTABILITY
AND IMPROVEMENT

Reaching resolution after patient harm

DELIVERING MEASURABLE RISK MANAGEMENT RESULTS

BHSI works in partnership with our customers and brokers to advance risk management, patient safety and quality. BHSI's partnership approach provides customers with choices and flexibility to engage services tailored to their needs. We extend best-in-class experts and resources to support customers on a wide range of initiatives, from achieving their goals in risk management, training and education, to assessing specialized clinical areas.

ADVANCING COMMUNICATION RESOLUTION PROGRAMS

The Collaborative helps providers and healthcare organizations respond to patient harm events more effectively. Support is available from initial response through post-event recommendations to improve patient safety and quality. Bringing together thought leaders, providers and patient/family advocates, the Collaborative is moving the field of CRP forward with education, training and a supportive community of CRP specialists.

TO LEARN MORE ABOUT CRPs, VISIT WWW.COMMUNICATIONANDRESOLUTION.ORG
OR CONTACT DR. THOMAS H. GALLAGHER AT THOMASG@UW.EDU
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